

	<h1>Quality Policy</h1>	Confidential
ISO 9001:2015		Doc Ref: QP 01

Quality Policy

AMT-Sybex is a division of AMT-Sybex Limited. AMT-Sybex develops software that is used to manage assets predominantly in the utilities and transport infrastructure industries. Our customers are primarily commercial businesses, working within the energy networks, water or the rail sectors. Our market and customers are based within the UK, Ireland, Europe, North America and Australia.

The scope of our registration for the Quality Management System (QMS) is: ***“The design, development and support of software and services for asset management across a number of industries including: utilities, transport, defence, public sector, commercial sector and mobile field working”.***

We, the employees of AMT-Sybex, are committed to consistently provide products and services that meet or exceed the requirements and expectations of our customers. Only by providing an outstanding quality of product and service will we achieve our aims of long-term success and sustained improvement. We aim to attain this through our QMS that complies with the international standard ISO 9001:2015.

Our QMS provides a framework for setting and monitoring quality objectives. These objectives, which are set/reviewed at management review meetings, are devised to enable us to address areas where improvement is possible. At these meetings, we also ensure that this policy, the QMS and the quality objectives remain compatible with the strategic direction, the purpose and the context of the organisation. We are aware of the impact of climate change and the importance of making our operations as sustainable as possible so we can do our bit to mitigate this issue.

We also commit to continually improve our QMS by reviewing it regularly and monitoring its effectiveness. This will enable us to improve our operations so that we meet the requirements of our customers, as well as our legal, regulatory and any other applicable requirements.

All personnel within the company are responsible for the quality of their work. AMT-Sybex provides training and has established systems to assist all personnel to achieve the standards required. While we endeavour to consistently meet and exceed our customers’ expectations, we recognise that we may not always achieve our own standards. If this happens, we are committed to investigating the problem and will do our best to rectify the situation and to learn from it.

Our ISO 9001 Quality Manager is responsible for monitoring the quality system and reports regularly to the Senior Management team on the system's implementation, status and effectiveness.

This policy is communicated throughout the organisation, understood and applied by all the employees. It is made available to the relevant interested parties on request.

Signed off by: Alan Kelly
Position: Managing Director
Effective Date: 27th August 2024

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Owner: Phil Atkinson	Next Review Date: 27 th August 2025	