

 <p>Data Services</p> <ul style="list-style-type: none"> Data Design Data Migration ETL Data Quality Improvements 	 <p>Integration</p> <ul style="list-style-type: none"> 3rd party application integration solutions
 <p>Support & Sustain</p> <ul style="list-style-type: none"> System administration Maintenance Release benefits analysis Functional support & training Testing 	
 <p>Continuous System Improvement</p> <ul style="list-style-type: none"> Process/workflow analysis and health checks for optimisation Functional exploitation Customisation Web Applications 	
 <p>New EAM Solutions</p> <ul style="list-style-type: none"> EAM requirements As-is analysis Business SME 	 <p>Change, Release & Deployment</p> <ul style="list-style-type: none"> Change Enablement Release Management Deployment Management
 <p>Service Delivery</p> <ul style="list-style-type: none"> Service Level Agreements & Governance Service Delivery Manager Service Desk Service Request Management Service Reporting and Review Continual Improvement 	
 <p>Incident & Problem</p> <ul style="list-style-type: none"> Case Management Major Incident Management Incident Logging & Triage Problem resolution Root Cause Analysis Trend analysis 	
 <p>Hosting</p> <ul style="list-style-type: none"> Infrastructure & Platform Management Monitoring & Event Management Service Continuity Management Software Development and Management 	
 <p>Information Security</p> <ul style="list-style-type: none"> Cyber Incident Management Cyber 24/7 on call Vulnerability Management Penetration Testing 	